

Since 02 December 2024 there is a new order for the registration of travellers in Spain. This order stipulates that it is mandatory to provide personal data.

We want to give you some information about the necessity of providing personal data, the use and the measures to ensure the privacy of your personal data.

- Why is it necessary to provide personal data?

The aim of this regulation is to improve public safety in tourist areas and promote a safe environment for travellers during their stay in Spain.

- Which law prescribes this order?

Registration is required by Real Decreto 933/2021 of 26/10/2021. The exact details (in Spanish) can be found at <https://www.boe.es/eli/es/rd/2021/10/26/933>

- Who is obliged to provide personal information?

All travellers, regardless of age, must provide their personal data. Information of persons under 14 years of age can be provided by the accompanying person.

What information must be provided?

Travellers are requested to provide the following information:

Type of identity document

Identification number of the document

Soporte number of the identity document (for Spanish citizens)

First name

First surname

Second surname (only for Spanish citizens)

Date of birth

Full address of residence

Telephone number or e-mail address

The relationship between the traveller under the age of 14 and the person making the registration on their behalf.

Bank information for card payments

- Do I have to provide the listed information?

It is a legal requirement that we, as the operator of an accommodation establishment, provide the required data to the Spanish Ministry of the Interior.

As we only accept cash payments, we will not collect any bank information.

Failure to provide the required information will result in cancellation of the booking or check-in will not be possible.

In the event of non-compliance, we as the operator must expect legal consequences.

- By when must information be provided?

- Ideally, the information should be provided before the check-in date or the deadline specified by us. However, the required information must be provided at the latest at check-in.

- How can personal information be provided?

- – Our website, <https://las-almas.es>

For reservations made via our website, parts of the required information are information is part of our reservation form.

- – By means of messenger services, For reservations by telephone, WhatsApp, or other messenger services, the information is collected at the latest collected at check-in at the latest.
- – On arrival, the personal data is collected at check-in

- Who has access to the personal data?

When making a reservation, only we as the operator have access to personal information. After check-in, we as the operator and the Spanish Ministry of the Interior have access to the personal information provided.

- How is the data processed and where is it stored?

The data provided to us will be transferred to the database (SES Hospedajes) of the Spanish Ministry of the Interior on the morning following the check-in date. Check-in takes place in written form.

Our registration form will not be stored online (cloud), but will be physically stored in a corresponding folder.

- Cancelled reservations, the information provided to us will be deleted on the day of cancellation.
- Messages on messenger services, WhatsApp, SMS, Meta, SMS will be deleted on the day of check-out

This means that only we as the operator and the Spanish Ministry of the Interior have access to the information provided to us. The data is stored for 3 years in accordance with legal requirements.

- How is the information protected and where is it stored?

The following measures are implemented to protect the information provided to us:

- SSL/HTTPS SSL allows our visitors to access our website securely using https and submit information securely. Thus, our reservation and contact pages use SSL encryption to securely protect the information provided to us. Only we as the operator have access to reservation information.

Data transmitted to the Spanish Ministry of the Interior via the SES-Hospedajes platform is encrypted and authenticated.

The protection of personal information is very important to us.

If you have any further questions or concerns about guest registration in Spain, please contact us.

Nevertheless, we wish you a great time in Spain, especially on the pilgrimage route to Santiago de Compostela.

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